### **PRIVACY NOTICE**

Blythe Electrical (Warwickshire) Ltd recognizes the importance and value of your privacy. We have prepared this Privacy Statement to explain what personal data we collect, how we use it and for what purposes.

We are committed to collecting and using such data fairly and in accordance with the principles of the GDPR. These are:

- Lawfulness, fairness and transparency
- Purpose limitation
- Data minimisation
- Accuracy
- Storage limitation
- Integrity and confidentiality (security)
- Accountability
- These principles should lie at the heart of your approach to processing personal data.

### What we collect

We may collect the following information:

- full name and company name
- company contact information including email address

In regard to the OLEV Grant for Electric vehicles there is other data that we need to collect as part of the requirement for claiming the grant on behalf of our customers as per the OLEV protocol. Namely details contained in the Annex D form, including for example:

- Type of vehicle, make model, VRN or VIN number, Order details,
- Your employers details, company tax details
- Your electrical installation at home /work make / manufacturer of consumer unit, location of consumer unit, layout of your premises for cabling purposes, incoming supply details.
- Your Electricity Meter MPAN number.
- We are also required to share this information with Western Power Distribution as part of their infrastructure checks.
- The DVLA are also a partner in the OLEV grant application process, and therefore they
  too will be provided with your details as part of the grant process.

• Specific to Rolec manufactured units, your data is shared with their partner EV.Energy for the purposes of data management, and enabling the on-line charging app. Further details on their data usage can be found at <a href="https://ev.energy/privacy-policy/">https://ev.energy/privacy-policy/</a>

### What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- For providing quotes sometimes we may need to share with a third party manufacturer or supplier in order to identify the right product, or service, or a solution to a problem.
- Internal record keeping, including invoicing details & accounts.
- We may use the information to improve our products and services.
- With your consent we may periodically send promotional emails about new products, special offers or other information where feel we have legitimate business reasons to do so.
- Electrical Certificates e.g Electrical Installation Certficates, Minor Works, Electrical Installation Condition Reports, Emergency lighting, and Fire Alarm testing certificates, PAT testing records are also held by us either manually or electronically (this is not an exhaustive list of certificates held under the electrical regulations). These will contain personal address & contact details, along with the details of your electrical installation relating to one of the above certificates.
- Details are also shared with the local building control authority, where notification is required.
- We may need to contact the local Energy Network supplier if further information is needed in order to undertake electrical works.
- We may also share your personal contact details with other contractors if they are needed as part of works being undertaken.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

Data is jointly controlled and processed by the Company Directors for the purposes stated above, with Julie Smith appointed as lead responsibility in this capacity.

# Your data, your rights

You have the right to object to how we process your personal information and you have the right to be forgotten. You also have the right to access, correct, sometimes delete and restrict the personal information we use. In addition, you have a right to complain to us and to the data protection regulator.

### Contact details are shown here.

Julie Smith, email: julie@blytheelectrical.co.uk, or write to us at Blythe Electrical, 9 Station Road, Whitacre Heath, Warwickshire, B46 2JA

#### Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

## **Updates to our Privacy Policy**

This Privacy Notice was updated in May 2018. This Privacy Notice may be updated periodically and without prior notice to you to reflect changes in our personal information practices. We will post a prominent notice on relevant websites to notify you of any significant changes to our Privacy Notice and indicate at the top of the Notice when it was most recently updated. If we update our Privacy Notice, in certain circumstances, we may seek your consent.